

ROK Solution and the hospital sector

Resource management has become a concern for all hospital personnel. This requires combining the quality of care with optimal resource use.



Optimize the material and financial resources of your organization

The allocation of budgets and materials undergoes a resource optimization assessment prior to implementation.

The ROK modeling procedures generate a map actively linked to services with daily updates to measure the performance of each task and need.



Ensure coordination among the various services

Individual awareness is often limited to field of activity and rarely integrates the overall vision of the care process.

ROK's system vision allows it to highlight the contribution of each service vis-à-vis others and their interdependence, as well as optimize the coordination of care processes.





Fairly and consistently appreciate hospital staff

Appreciating personnel takes on multiple forms and improves significantly differing attitudes by following the tool used. The changes in the hospital sector and characteristics of the personnel have rarely been integrated in the traditional sense of the Public Sector as there was no quality control tool available.

ROK generates quality assurance self-audits through process mapping and provides team managers with performance tools for each employee in real time.



A multi-axis application map optimizing the decision making and change management

What are the impacts on the organization if I change an application? (Upgrade, change, performance measurement). What tools do I have to organize the change management (specifications, implementation, training, planning, format, etc.) ?

ROK Solution enables a snapshot of the impacts on: the processes, employees in question, risks, and sites involved, etc. **The possibility of actively creating project teams, training groups, etc.** A format for sharing **new manuals**, etc.



Change Management

Task modeling is an intuitive process that simply requires integrating a Word document into Excel. You then design your map through the Excel table. Minimal effort for production **as the modelers do the implementing**. Any discrepancy between the actual processes and the modeled processes generates an alert. Can the collective formats be supported through ROK pages (email, Intranet)?

The impact is immediately identified; decision making and change management are highly facilitated. ROK, **as a unified collaborative platform**, instantly creates an Intranet project and effortlessly shares the new information to be integrated. Through the modeling process, ROK Solution **distributes targeted information without any addition effort.**